

## 5. Quality Policy


“Be the first choice construction and maintenance contractor by providing exceptional customer care for the discerning client.”

It is the policy of Adamson Construction to provide construction and maintenance services which consistently satisfy the spoken and unspoken needs of all clients and deliver on time and on budget to achieve a sense of trust between the two parties.

In pursuing this policy, Adamson Construction believe value can be added when the Customer and Company work together, creating suitable solutions to difficult problems and feedback received is addressed immediately. Adamson Construction is dedicated to fulfilling all commitments it makes to its interested parties.

All opportunities and threats will be explored and actions taken to enable Adamson Construction to deliver its processes effectively. Annual quality objectives will be set and evaluation against them will enable continual improvements in quality and efficiency.

The Company will communicate this Policy to all employees and it will be freely available to customers and the general public. This policy will be reviewed annually and updated as required to conform to current applicable legal and other requirements.

Signed for and on behalf of Adamson Construction <b>Adam Treacher - Managing Director</b>		Date	21/09/2020
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